



ICT-enabled
integration facilitator
and life rebuilding guidance



The REBUILD project

Migrants integration through
the provision of ICT-based solutions
aiming to improve their life quality
and the integration procedures
of the host authorities

REBUILD

aim and services

REBUILD project seeks to address the gap between the supply of public services and the actual possibility of accessing them for refugees and immigrants. To achieve this, the project is developing and testing an application for refugees and immigrants to assure a better integration in European societies and a more effective matching between their specific needs and the services supply in the hosting countries.

Key technology solutions

- GDPR-compliant migrants' integration
- AI-based profile analysis, personalized support and policy making
- AI-based needs matching tool
- Digital Companion, a personalized two-way communication using chatbots



**Life Rebuilding
Guidance**

REBUILD

strategy and actions

The overall implementation strategy of the REBUILD project covers three multidisciplinary and interdependent areas:

The design and specification of the system and related operation conditions derived from a complete analysis of the context information and the definition of different users' scenarios.

The development of the different REBUILD toolbox modules based on the previous in-depth data gathering process.

The validation of a complete version of REBUILD platform through different pilots that will lead to the system consolidation.

REBUILD recognises the importance of users and stakeholders' engagement as key success factor.

REBUILD's design approach is user-centred and interactive: both target groups (migrants and local public services providers) are part of the requirement analysis.

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PROGRAM:
H2020-SC6-MIGRATION-2018, RIA

DURATION:
01/01/2019 – 31/12/2021

GRANT ID:
822215

COORDINATOR:
UNIVERSITÀ TELEMATICA INTERNAZIONALE
UNINETTUNO, ITALY



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 822215.

